



Our Care Commitment Policy

COVID-19 Operating
Procedures & Safety Measures



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ATRIUM HOTEL



Our Commitment

Safety is our Priority!

The health, safety and well-being of our guests, teams and friends has always been of the greatest importance to us, and never more so than in the current climate. We wanted to take this opportunity to reassure you of the extra precautions that we have taken to ensure a safe and comfortable environment.

Welcome Kits

We are pleased to offer complimentary Covid-19 safety kits to all our guests.

Our kit includes:

- Disposable Mask
- Disposable Gloves
- Antibacterial Wipes





Physical Distancing

- *Contactless check-in/check-out*
- *Cashless payment available*
- *Physical distancing rules are followed*
- *Our team will use appropriate PPE*

It is vital that everyone adheres to government guidelines concerning social distancing, and to make that possible and easy for guests to follow we have signs in place at the hotel

Cleanliness & Disinfecting

- *Use of cleaning chemicals that are effective against Coronavirus*
- *All touchable surfaces are cleaned and sanitized regularly*
- *Linens, towels & laundry are washed in accordance to guidelines*
- *Guest accommodations are disinfected between stays*

OUR SAFETY FEATURES

1

Staff follow all safety protocols as directed by local authorities

2

Hygiene kit provide to guests upon check in

3

Shared stationary such as printed menus, pens, and paper have been removed

4

Hand sanitiser in key areas of the hotel

FOOD & DRINKS SAFETY

- *Physical distancing in dining areas*
- *All plates, cutlery, glasses and other tableware have been sanitised*
- *Breakfast takeaway containers*
- *Delivered food is securely covered*
- *Our team will use appropriate PPE*





LEISURE COMPLEX

We are opening our Leisure facilities for in-house guests from 3rd August onwards.

Our Timings:

- 07:00 - 11:00 am
- 17:00 - 21:00 pm

With a restriction of **4 pax** at a time to ensure social distancing with pre-booked admissions only.



Your Safety is our Priority!

Atrium Hotel Heathrow



**We look forward to
welcoming you back !**

For any inquiries please contact us

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